



DELHI JAL BOARD: GOVT. OF NCT OF DELHI
OFFICE OF DIRECTOR (REVENUE)
VARUNALAYA PHASAE-II, KAROL BAGH,
NEW DELHI-110005.



DJB/DOR/2020/19226

DATED-15.04.2020

Please find enclosed Press Release which may be issued to maximum leading newspapers today itself and Public Notice which may be got printed in at least 3 newspapers at the earliest for the awareness of public at large.

(Paras Ram)
Director (Revenue)

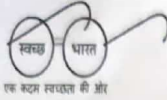
AC(PR)

Media Adviser (SM)

This may be uploaded in the
DJB Website.

15/4/2020

EE (EPP)



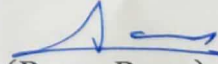
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PUBLIC NOTICE

As preventive measure to contain the spread of novel Coronavirus (Covid-19), follow social distancing norms and avoid direct public interaction, it has been decided:-

1. To raise water bills calculated on consumption pattern during last bill rounds consumption / reading status as per record subject to adjustment on actual reading basis in subsequent billing cycle. Consumer may also bill himself on actual reading basis as per meter through DJB mobile app – mSeva.
2. SMS of the water bill will be sent on registered mobile no. of the consumers.
3. There is facility to view bill at DJB customer portal www.djb.gov.in and at DJB mobile app – mSeva
4. Consumers may pay water bills through online modes during lockdown period as under:-
 - a. DJB customer portal www.djb.gov.in
 - b. DJB mobile app - mSeva
 - c. NEFT/RTGS mode.
 - d. Any online agency approved under approved Bharat Bill Payment System(BBPS) viz. Paytm, Amazon, Google Pay, Airtel, freecharge, mobikwik, Phonepe, Tech Process, Bill Desk, Banks website etc.


(Paras Ram)
Director (Revenue)