



**DELHI JAL BOARD: GOVT. OF NCT OF DELHI  
OFFICE OF DIRECTOR (REVENUE)  
VARUNALAYA PHASAE-II, KAROL BAGH,  
NEW DELHI-110005.**



DJB/DOR/2020/19317

DATED-24.04.2020

Please find enclosed Press Release which may be issued to maximum leading newspapers and Public Notice which may be got printed in at least 3 newspapers at the earliest for the awareness of public at large.

  
(Paras Ram )

Director (Revenue)

AC(PR)



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**PUBLIC NOTICE**

Dear Consumers,

Despite the trying times of COVID-19 Pandemic, Delhi Jal Board is providing uninterrupted water & sewerage services to the residents of Delhi. Revenue from water bills is the most important source of DJB's income. To facilitate smooth and unhindered services, all esteemed consumers of DJB are requested to contribute their bit by paying their water bills on time. Please avail online facilities for DJB water bill payment.

As preventive measure to contain the spread of novel Coronavirus (Covid-19), follow social distancing norms and avoid direct public interaction, it has been decided:-

1. To raise water bills calculated on consumption pattern during last bill rounds consumption / reading status as per record subject to adjustment on actual reading basis in subsequent billing cycle. Consumer may also bill himself on actual reading basis as per meter through DJB mobile app - mSeva.
2. SMS of the water bill will be sent on registered mobile no. of the consumers.
3. There is facility to view bill at DJB customer portal [www.djb.gov.in](http://www.djb.gov.in) and at DJB mobile app - mSeva
4. Consumers may pay water bills through any of the online modes mentioned as under:-
  - a. Payment Gateways on DJB customer portal [www.djb.gov.in](http://www.djb.gov.in)
  - b. Any online agency approved under approved Bharat Bill Payment System(BBPS) viz. Paytm, Amazon, Google Pay, Airtel, freecharge, mobikwik, Phonepe, Tech Process, Bill Desk, Banks website etc.
  - c. DJB mobile app - mSeva.
  - d. NEFT/RTGS mode : Payment may be made through NEFT/RTGS to any of the Authorized Bank:

Beneficiary Name	- Delhi Jal Board
Name of Beneficiary Bank	<b>Kotak Mahindra Bank Ltd.</b>
A/c No.	- <b>DJB 10 digit New KNO (Alphanumeric 13 characters i.e, DJB followed by 10 digits K.NO of water connection mentioned on the bill, without any brackets or space)</b>
IFSC Code	- KKBK0000214
Account Type	- Current
Branch	- Connaught Place

  
(Paras Ram )  
Director (Revenue)